

## Case-Study

### HEALTHCARE DOMAIN

### HEALTHCAREFIRST



- HIPAA
- 837 Transaction files
- 835 Transaction files

#### System used by Healthcarefirst

Client – Has over 200 clients in over 25 States. And provides world class service to its expanding list.

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## Case-Study – For Healthcarefirst

### Client Company Profile

**HEALTHCAREfirst** is a profitable, privately owned, and independent firm that is solely dedicated to servicing the Home Care and Hospice industry.

### Problem Statement

Our client needed to implement HIPAA to all of their Billing/Claims related transaction as a part of U.S. law.

Also needed to implement HIPAA to all incoming transaction for the submitted Billing/Claims to their existing Accounts System without affecting the overall working of the system.

### Solution

PMAM developed an application to take care of these needs of Client. The application was developed in accordance with the existing HIPAA recommendation and guidelines or so called the HIPAA standards.

PMAM developed the first application that implemented 837A1: Health Care Claim: Institutional, which is still considered as one of toughest standard to implement.

The second application that PMAM developed implemented 835A1 – Health Care Claim Payment/Advice, this application used the data supplied in the incoming transaction file to put it into the existing Accounts system.

### Advantage

- ❖ Reduced the time taken to submit a claim.
- ❖ Reduced the Human errors caused by the manual way of Claim submission.
- ❖ Reduced the manual intervention to the system.
- ❖ The patient data need not have to entered each time.
- ❖ The system became more reliable. As it contains the data in real time.
- ❖ Optimize execution costs

**“Say What You Do, Do What You Say”**